

Rewriting: more than 30% revisions

Satisfaction is ~~found a condition where when~~ one's expectations ~~suit match~~ with the ~~product/service's~~ perceived performance ~~of a product or service~~ [8], [10]. Loyalty is ~~a situation where earned when someone a customer will continue to repurchase use~~ a service ~~/or~~ product ~~even or~~ recommend it to ~~other people who have never used it a new potential customer~~ [11]. Customer satisfaction ~~has provides~~ a direct positive ~~influence correlation on with~~ loyalty [11]. Satisfied customers ~~will definitely be followed by loyalty are~~ loyal customers.

Online taxi mobile app ~~is an implementation of mobile is~~ a value-added service ~~where it provides services to their customers provider through that utilizes~~ mobile technology [12]. Chae proposed that ~~the criteria for~~ the information quality of mobile-based services ~~based is assessed based on are:~~ connection quality, content quality, and interaction quality [13]. Good connection quality ~~has seen from applications that means that users~~ rarely experience errors and stable networks ~~are maintained~~. Content quality ~~measurement uses several criteria, namely is whether or not content is~~ complete, correct, urgent and up-to-date [12]. ~~Interaction quality means good a~~ App appearance ~~and,~~ menu structure, and ~~user-friendly navigation that are user-friendly are good and easily understood to be elements that support good quality interactions. Whereas Kuo stated that all services provided argues that~~ IT-based ~~service providers~~ must ~~provide fast response times response fast and must have,~~ rapid compliance responses, and Frequently Asked Question (FAQ) features ~~so that . With the availability of FAQs,~~ customers ~~can~~ easily and quickly ~~get find~~ solutions to ~~their~~ common problems [12], [14]. Another ~~service feature that must be considered by that makes a good~~ online taxi mobile app is ~~having to be able the ability to estimate make estimation the trip (including such as the destination location, the distance traveled and travel time,) and as well as estimate the fleet availability vehicle~~ [15]. ~~The~~ Customers need ~~certainty assurance, especially whether that or not they obtained the vehicle are going to get the ride~~. Therefore, ~~the~~ application needs a feature that ~~can displays~~ the ~~vehicle's existence fleet availability in real time. Customer satisfaction increases if the service provided is fast. Therefore, the~~ online taxi mobile app must be equipped with ~~the a vehicle detection ability facility with the closest radius from the customer's location that shows available vehicle in the closest proximity.~~ Customer satisfaction from ~~All in all Other things being equal, each of each of these factors will contribute to the these factors influences overall customer satisfaction online taxi mobile app services. If satisfied, it will affect customer Satisfaction affects~~ loyalty and make customers ~~continue to reuse the online taxi mobile app service return and repurchase~~ [16].

By employing ~~the a~~ dynamic panel regression, this study discovers that Indonesia experienced ~~ds~~ inflation convergencet ~~along from~~ 2013 to 2017. An intriguing ~~result emphasizes finding is~~ that ~~the~~ regions outside Java and Sumatera ~~have experienced speed of accelerating~~ convergencet ~~greater more~~ than ~~the~~ regions in Java and Sumatera. This ~~finding implicates has contributed is due to into~~ the successful of ~~empirical program in controlling inflation inflation control program such as the formation formulation, such as of the~~ Regional Inflation Controlling Team (TPID) ~~that has just been stationed and commenced their duties, notably in East Indonesia that recently have been fostered. Ever S since~~ initiated in 2008, TPID has ~~already well contributed made significant contribution to be the executor of in implementing the central government policy in to maintaining stabilize~~ inflation stability. ~~Moreover, the This study also shows that~~ coordination between ~~the~~ regional and ~~the~~ central government ~~through the remarkable in implementing the effective~~ policy ~~such as i.e. the~~

priorities prioritizing development outside Java and the fostering inter-region cooperation in supplying commodity supply-chain, ties have been well-organized so that the and is effective in sustaining low inflation rate could be expectedly sustained.

The advantage of entrepreneurial university is that it can build public value. Public value is the value for the public, meaning means that the presence-existence of the university can provide positive benefits for the public. Wood et al., (2008) stated that public value "reflects an organization's department depicts organizational objectives to create the intended value in certain way". Higher education institution as public organization must have a high public value orientation. In the context of higher education Indonesian HE institutions in Indonesia, most of people consider that they still cannot implement their goals to improve the welfare of community contribute to society optimally. This condition is marked by the quality of graduates' insufficient competence so that they are not ready to join enter the world of work the professional world and research results that are less qualified (Intan in Kompas, January 19, 2016). There are many public higher education HE institutions which are in fact public sectors that still maintain the status quo because of concerns about failure they concern about the risks of leaving the comfort zone. Traditional box that is still widely adopted by the public sector namely "comfortable zone" that is not in accordance with This comfort zone the implementation of is the opposite of entrepreneurial aspects-values that are characterized with always try being keen to take advantage of the seize opportunities, y as optimally as possible by innovat eing, tak eing risks and be eing proactive.

Higher education HE institutions are considered by many to have notis yet to implemented entrepreneurship or and have not shown move towards entrepreneurial orientation. According to several experts (Zhou, (2008), Kirby (-2006), and; Clark, (2004), maintain that there are several underlying reasons that cause this condition, namely: a) hierarchical structures, b) impersonal relationships, c) limited entrepreneurial talents skills, d) strict government supervision to always comply with the procedures and regulations set by the government, and e) inadequate compensation methods. This situation causes-hinders the development of higher education to always face different traditional problems in contrast with public HE institutions compared to those/organizations in the private sector. Kirby (2006) explained argue that most academics do not see themselves as entrepreneurs and many university managers worry about the potentially detrimental impacts of the institution's research performance if their leading academics become involved in entrepreneurial activity. "... most academics see their role as teachers and researchers and not as entrepreneurs, and many university managers are concerned about the likely negative impact on their institution's research performance if their leading academics become involved in entrepreneurial activity". This means that almost all academics assess their role as teaching staff and researchers not as entrepreneurs, and the leaders are always concerned about negative impact toward institution's research performance if involved in entrepreneurial activities because it can lead to aspect of commercialization.

This issue has caused complex problems and it that have not been able to be resolved so far. Levine (2009) argued that the success to-in apply ing entrepreneurial university by the commercialization of research result and technology transfer through patent, licensing and university--based -business--startups can have a positive-negative influence, namely "the false promises in selling academic commercialism" the academic commercialization. However, Zhou (2008) emphasized that entrepreneurship in higher education HE institutions will not

always lead to commercialization by ~~conducting activities such as: becoming~~ supporting ~~agency for~~ the development of small and medium ~~industries~~ enterprises, providing scientific and professional supports for the general public ~~problems through various legal and expertise~~ assistance (professional consultants).